

Privacy Statement

Shaun Spencer / Spenthai

Personal data will be stored at any given time only if you obtain/purchase a product and/or service from Shaun Spencer or in case you have given your explicit consent. Personal data will be stored by:

Entrepreneur:	Shaun Spencer
Business name:	Spenthai
Office address:	Bloemstraat 82 1016 LE Amsterdam The Netherlands
Email:	studiox10sions@gmail.com
Telephone number:	+31 (0) 6 1864 7272
Chamber of Commerce Registration:	76057674

Shaun Spencer is bound by the General Data Protection Regulation (GDPR), keeping customer administration and data management for analysis and marketing purposes. Shaun Spencer has the duty to carry out his responsibilities under the GDPR. Shaun Spencer is responsible for all data processing on behalf of Shaun Spencer, including <http://www.spenthai.com>.

Shaun Spencer collects and processes personal data for customers administration, the general implementation of the agreement, the collection of payments, the website, personal marketing and to comply with legal obligations.

The personal data collected by Shaun Spencer will serve mainly to comply with the agreement relating to the provision of a product and/or service by Shaun Spencer. If this data is not provided, Shaun Spencer is unable to fulfil his contractual obligations.

Shaun Spencer handles your personal data with utmost care and does everything reasonably possible to store your data in a safe manner. Possible data breaches will be reported to both the Dutch "Data Protection Authority (DPA)" and those whose personal data may have been compromised. In the event of a data breach, Shaun Spencer will always take appropriate measures to safeguard the integrity of the website.

If you feel that your personal information is used, gained, saved and/or obtained incorrectly, and it is despite numerous requests impossible to delete your information, you can submit a complaint at the Dutch DPA at any time.

Shaun Spencer stores the following types of your personal data:

- to implement the agreement for the service provided: your name, address, postal code, city, telephone number and/or email address;
- to implement the agreement for the product to be delivered: your name, address, postal code, city, telephone number and/or email address;
- to pay and handle invoices: your name, address, postal code, city, telephone number and/or email address;
- to distribute newsletters: your name, address, postal code, city, telephone number and/or email address;
- to handle complaints and questions: your name, address, postal code, city, telephone number and/or email address.

Personal data is never stored for a longer period than is strictly necessary and can be viewed, altered and removed by you at any time. When using pictures or other images showing natural people, Shaun Spencer will always first ask permission of the person whose picture or image will be used. Viewing, altering and removing (including the right to be permanently removed), and withdrawing your consent can be effected by means of the newsletter or through a clear statement addressed to studiox10sions@gmail.com.

We will remove your personal data:

- in relation to the implementation of the agreement: 5 years after termination of the agreement for possible future agreements, unless you have explicitly given permission to store the personal data for a longer period or if the data must be kept for a longer period due to legal regulation or provision;
- in relation to payment and handling invoices: 7 years after paying the relevant invoice, in order to fulfil the legal obligation of the Dutch Tax Authorities;
- in relation to handling complaints and questions: after satisfactory resolution of the complaint;
- in relation to the newsletter: after cancellation.

To comply in accordance with the agreement, Shaun Spencer is able to employ a number of external parties who may also have access to your data . In any case these parties will only store your data for the amount of time required to perform their work. This personal data will under no circumstances be used for any purposes other than the work performed on behalf of Shaun Spencer, unless the people who are involved explicitly have been asked for permission. All external transfers of personal data are subject to data processing agreements.

For the processing of payments Shaun Spencer uses an accountant. Personal data, insofar as it is required for processing the payments, will be made available to the accountant.

For the distribution of the newsletter Shaun Spencer uses an email service provider. Personal data, insofar as it is required for the distribution of the newsletter, will be made available to the email service provider.

In case you wish to receive more information about which data is used by the external parties, you can send an email to studiox10sions@gmail.com.

Shaun Spencer is at liberty to compile a blacklist in relation to personal data of people who have committed a serious infringement of the trust invested in them by Shaun Spencer. The blacklist will be retained indefinitely and access will only be given to a very limited group of employees of Shaun Spencer. The blacklist will be stored, also for future offers of Shaun Spencer. People who fail to meet payments despite repeatedly being requested to do so, will

be included on the blacklist.